

# GROUP CRITICAL ILLNESS

How it Works  
Product Information  
Illnesses Covered, Limitations &  
Exclusions

## Cover for an individual who is absent from work

Also known as temporary absence provisions

### Introduction

The normal circumstances when an individual is absent and continued cover is required are:

- sickness or disability
- entitlement to statutory leave
- being granted a leave of absence

### Notes

Statutory leave includes:

- maternity leave
- paternity leave
- adoption leave
- shared parental leave

A leave of absence can include:

- compassionate leave
- a career break
- extended holiday

### Cover if absent on the commencement date of the policy where cover is transferring from another group insurer

Individual consideration will be given in all circumstances. In order for us to make our decision full details, including the reason, of those affected will be needed.

If we are able to provide cover, we will limit the period we will insure the individual to a maximum of that which had been imposed by the previous insurer's temporary absence provisions. See example below.

### Notes

The above also applies if groups of employees are added after the commencement date of the policy, for example TUPE transfers or following a merger or an acquisition.

Our terms, if different to those offered by the previous insurer, will only apply to an individual who is absent on the commencement date once they have returned to work.

### Cover if absent on the commencement date of the policy, where there is no previous insurance

Individual consideration will be given in all circumstances. In order for us to make our decision, full details including the reason of those affected will be needed.

If we are able to provide cover, we will confirm any limitations we wish to impose, how long we will provide cover and the benefits we will insure.

### Cover if absent on the date of joining the policy

If an individual meets all the agreed entry criteria, they will be benefit from the same terms which are granted to those whose absence commences after they are already insured by us.

Our terms can be found on the next page.

### Example - employee transferring

First absent	2 January 2015
Policy transferred	1 April 2016
Reason	Sickness
Previous insurers terms	3 years



Canada Life™  
Group Insurance

# GROUP CRITICAL ILLNESS

## How long will cover continue if absent due to sickness, disability or statutory leave?

Cover will continue until the individual returns to work or reaches the cease age, if earlier.

### Notes

This is dependent on the individual still meeting the eligibility criteria including being employed by one of the organisations we have agreed to insure.

The cease age will be that applicable on the date of last attendance at work.

The period when cover is provided will be subject to the terms advised previously in the document under section, 'Cover if absent on the commencement date of the policy where cover is transferring from another group insurer'.

## How long will cover continue if absent for any other reason other than sickness, disability or statutory leave?

Cover will continue for a maximum period of three years from the date the absence commenced, provided the cease age is not attained prior to reaching the maximum period allowed.

### Notes

This is dependent on the individual still meeting the eligibility criteria including being employed by one of the organisations we have agreed to insure.

The cease age will be that applicable on the date of last attendance at work.

The period when cover is provided will be subject to the terms advised previously in the document under section, 'Cover if absent on the commencement date of the policy where cover is transferring from another group insurer'.

## Benefit increases if absent

Salary based benefits will continue to be insured on the amount applicable at the individual's date of last attendance at work. We do allow increases but these are limited to the lesser of:

- the general level of increases in basic salaries or wages awarded by the individual's employer
- the increases in the [Average Weekly Earnings Statistic \(including bonuses\), published by the UK Office for National Statistics \(EARN01 – AWE Total Pay Index\)](#)

### Notes

Benefits must be recalculated and correctly declared at each annual revision date in line with the increases allowed.

Increases due to any other circumstances are not allowed unless otherwise agreed.

## How it Works

### Product Information

Illnesses Covered, Limitations & Exclusions

## Important information

In order for the cover to be maintained, all absentees have to be shown on data provided and premiums requested paid.

The date when first absent and the reason needs to be provided when rates are being reviewed. Further information can be found in our document '[What is needed to provide a quote](#)'.

Failure to provide this may lead to premium rates being revised or claims being declined.

## Examples where first absent - 2 January 2016

Example	Cover continues to cease age	Cover ceases after three years
Reason	Sickness	Career break
Cover ceases	Cover cease age at 2 January 2016	1 January 2019

Our forms are available to download from our website: [www.canadalife.co.uk/group](http://www.canadalife.co.uk/group)

Canada Life Limited, registered in England no. 973271. Registered Office: Canada Life Place, Potters Bar, Hertfordshire EN6 5BA.

CLFIS (UK) Limited, registered in England no. 04356028 is an associate company of Canada Life Limited. Registered Office: Canada Life Place, Potters Bar, Hertfordshire EN6 5BA.

Canada Life Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

HIW/GCI/ICL&E/PI/E3/0516



Canada Life Limited  
3 Rivergate, Temple Quay, Bristol BS1 6ER  
Telephone 0345 223 8000