

# GROUP CRITICAL ILLNESS

How it Works  
Product Information  
About Us and Our Products

## Who are we?

### Canada Life in the UK

We have been in the Group Risk market for over 40 years and are the UK's largest provider of group insurance products for intermediaries and their corporate clients. Our experience and expertise in our three core product sectors - Group Life Assurance, Group Income Protection and Group Critical Illness – is recognised in the market and we cover approximately 2.75 million employees through our group schemes.

### A Culture of Excellence

We are committed to providing the best customer experience in the industry. Through our culture of personal ownership and responsibility, our aim is to make working with us as easy as possible. Whether through the comprehensive portfolio management provided by our CLASS e-portal or simply by ensuring you are able to reach the person you want to speak to on the telephone, we take this commitment very seriously. We are enormously proud of the accolades we receive.

### Expertise

Business placed with Canada Life is in the safe hands of Group Risk specialists who understand your requirements in every way. Our dedicated Bristol office manages every aspect of group policies, from quotations and customer service support to underwriting and claims handling. We have an ongoing commitment to continuous improvement and the development of administration technology to enhance the support of our customers.

### Flexibility and Accessibility

Flexibility and competitive pricing are both key requirements within the Group Insurance sector, and we have carefully tailored each of our core products to meet these needs. We insure schemes that vary in size from as few as two members to many thousands.

As a member of two leading multinational pooling organisations, we can also offer multinational clients the opportunity to link their group schemes in different countries.

### Useful Group Insurance websites

Canada Life Group Insurance:	<a href="http://www.canadalife.co.uk/adviser/group-insurance">www.canadalife.co.uk/adviser/group-insurance</a>
Canada Life Downloadable forms:	<a href="https://www.canadalife.co.uk/group-insurance/group-document-library">https://www.canadalife.co.uk/group-insurance/group-document-library</a>
Canada Life Corporate responsibility:	<a href="http://www.canadalife.co.uk/group/canada-life-information/corporate-responsibility.aspx">www.canadalife.co.uk/group/canada-life-information/corporate-responsibility.aspx</a>
CLASS automated self-service system:	<a href="http://www.canadalife.co.uk/adviser/group-insurance/class">www.canadalife.co.uk/adviser/group-insurance/class</a>

### Other Related websites

Canada Life in the UK:	<a href="http://www.canadalife.co.uk">www.canadalife.co.uk</a>
Great West Life (our parent in Canada):	<a href="http://www.greatwestlife.com">www.greatwestlife.com</a>

Our forms are available to download from our website: [www.canadalife.co.uk/group](http://www.canadalife.co.uk/group)

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